



Rural Healthcare Workshop

The Role of the Department of Health Services/Division of Quality Assurance
November 14, 2011
Cremear Mims, Director



DQA Resources

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- Post Survey Questionnaire:
http://www.dhs.wisconsin.gov/rl_DSL/bqa.htm



The Role of DQA

- Bureau of Health Services
- Regulatory Agency



What Prompts a visit from DQA?

- CMS Contract
- State requirements
- Mission & Priority Document
- Performance Standards



DQA's Responsibility

- Management team
- Mission & Priority
- Tier Level
- Federal Budget
- All surveys are unannounced



Types of Surveys

- Initial
- Recertification
- Validations
- Complaint



How to stay in the Know

- Federal and State regulations
- State Operations Manual
- DQA List Serv
- DQA Quarterly Newsletter
- Organizations attending Quarterly DQA/Industry meetings



How to Stay in the Know

- http://www.cms.gov/manuals/downloads/som107ap_w_cah.pdf
- <http://legis.wisconsin.gov/rsb/code/dhs/dhs124.pdf>
- http://www.cms.gov/manuals/downloads/som107ap_g_rhc.pdf
- <http://www.cms.gov/manuals/downloads/som107c01.pdf>



How to Stay in the Know

- http://www.dhs.wisconsin.gov/rf_DSL/Listserv/signup.HTM
- DQA Quarterly Newsletter



Questions


