

### SAMPLE – ICD-10 Gap Analysis

Dept/Task	What is currently done	Where we need to be	What we need to do/Involved Dept(s)
<b>Lab</b>			
Medical Necessity		Work with HIM to obtain new LCDs and NCDs Prepare listing of new Medical Necessity for ## lab tests Update Medical Necessity/ABN policy	
<b>Case mgmt</b>			
Acuity/Severity		Will there be any changes to Milliman/Interqual criteria	
MSDRG checks (LOS)		<b>Get GEMS -</b>  <b>MSDRG</b> – Identify those payers that will pay on DRG (already done by @@)  <b>Increased Documentation</b>	Ensure Case Mgmt and QI has access to updated GEM file  Will those payers be ready for 10-1-13 deadline Do they have GEM file to ensure smooth transition Forms update to accommodate additional detail  Work with CDI staff to assist with documentation needs
<b>Registration</b>			
HIPAA Privacy Notices	Compliance provides updated notices – we get signed ###	Update Privacy notices	Revise Privacy Notices containing ICD-10 language
Pre-authorization			
Pre-registration			
Eligibility	We check for eligibility on ###	Eligibility compliant process	IT – Vendor will have to be test compliant
ABN forms	Check Medical Necessity upon registration	Get updated LCDs and NCDs	Update ## policy  Revise ## form

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Dept/Task	What is currently done	Where we need to be	What we need to do/Involved Dept(s)
<b>Billing</b>			
Vendors		Test compliant	IT
5010 compliant		Test Compliant	IT
Referrals			
Payer communication	Some pay on DRG and some pay on charge	Ascertain who will pay on DRG	Get GEMs Communicate with payers/contract negotiation (CFO)
Manage denials		Promptly follow denials and rejections – follow contract language	Strict adherence to contract language
Monitor Remittance Advice			
<b>Coding</b>			
Documentation expectations	Query if documentation is unclear	Minimal Query use	Learn new ICD-10 code and their documentation expectations (GAP analysis) Consider CDI program Top 20 procedures and top 60 diagnoses Educate MDs with documentation needs
ICD10 education		Internal/External Trainer	Budget needs for education Spend ## time learning/practicing
A&P assessments	Learn as we go	Proficient – minimal search time to look up unknown body part/system	85% proficient with A&P testing
Medical Necessity	Obtain LCD/NCD	Obtain New files and new codes	Assist ancillary dept with new coverage applications IT/Vendor assistance with ## tool Communicate coverage changes with MDs Revise policy (billing and physicians) for claims rejection/denial due to Medical necessity
Productivity	##/hr #/RA days	Increase in productivity	Outsourcing potentials
GEMs	Grouper	Access to GEMs file	Vendor – Access to GEMs file
Query	As needed	Minimal Query Use	Adopt CDI program
<b>HIM</b>			
ICD-10 education		Internal Trainer (Bobbie Sue)	AHIMA Academy
Budgets		Increase for ICD10	\$#####.00 for ICD-10 conversion